

## **Emergency Support Function # 8 – Public Health and Medical Services**

### **Primary Agencies**

Central Shenandoah Health District  
Emergency Management

### **Secondary/Support Agencies**

Department of Social Services  
Carilion Stonewall Jackson Hospital  
Sheriff's Department  
Police Department  
American Red Cross  
Virginia Department of Environmental Quality  
Virginia Department of Health  
Virginia Department of Agriculture and Consumer Services

### **Introduction**

- The purpose of ESF # 8 is to provide health and medical services to the residents of Rockbridge County, City of Buena Vista, and the City of Lexington during and/or after an emergency situation.

### **Purpose:**

- Guide a response using local resources and to coordinate a response with the local and/or state agencies when the incident exceeds the local capabilities.

### **Scope:**

- An all hazards approach based on Rockbridge County's, City of Buena Vista's, and the City of Lexington's ability to provide medical resources; and
- When an incident exceeds the local capabilities, outside assistance will be requested through MOUs, Mutual Aid Agreements, including Statewide Mutual Aid and the coordination of this plan with the Central Shenandoah Health District Emergency Response Plan.

### **Policies:**

- Internal policies and procedures and regulations;
- Privacy policies and laws with regard to provision of medical care;
- Policies regarding provision of first aid and health care; and
- EMS vehicles are dispatched primarily through the ECC, but each provider may also be toned out through their squad station.

## **Concept of Operations**

### **General:**

- Rockbridge County, City of Buena Vista, and the City of Lexington will respond with available resources as designated in the plan;
- Support and assistance from neighboring local governments and state agencies will be requested based on mutual aid agreements and coordination with other agency's plans; and
- If the EOC is activated during the response, representatives of this ESF will be assigned to the EOC.

## **Responsibilities/Actions**

- Provide personnel, equipment, supplies and other resources necessary to coordinate plans and programs for a medical response during an incident;
- Designate an individual to coordinate medical, health, and rescue services;
- Coordinate and develop SOPs for personnel in this ESF;
- Develop and maintain procedures for providing a coordinated response with local government and private organizations;
- Maintain a roster of key officials in each medical support area;
- Review emergency plans with local governments; and
- Implement mutual aid agreements as necessary.

**Tab 1 to Emergency Support Function #8**  
**EMERGENCY MEDICAL SERVICES PROVIDERS**

<b>Provider</b>	<b>Location</b>	<b>Phone Number</b>	<b>Contact</b>	<b>Resources</b>	<b>Personnel</b>
Lexington Rescue	708 S. Main St. Lexington, VA 24450	540-463-3210	Chief Ty Dickerson		
Buena Vista Rescue	P.O. Box 668 Buena Vista, VA 24416	540-261-1719	Captain Danny Breeden		
Glasgow Rescue	P.O. Box 421 Glasgow, VA 24555	540-258-2247	Captain Robert Hickman		
Fairfield Rescue	P.O. Box 136 Fairfield, VA 24435	540-377-2848	Captain Jim Quist		
Goshen Rescue	P.O. Box 66 Goshen, VA 24439	540-997-9409	Captain Linda Arnold		
Effinger Fire/Rescue	2824 Collierstown Rd Lexington, VA 24450	540-463-7596	Chief Steve Emore		
Kerrs Creek Fire/Rescue	2880 W. Midland Trail Lexington, VA 24450	540-463-7515	Chief Dennis Goodbar		

*Table 8.1 – EMS Providers*

**Tab 2 to Emergency Support Function #8**  
**Hospitals, Clinics, Medical Facilities and Personnel**  
*(Includes all medical facilities within the jurisdiction, adjacent localities and states)*

<b>Facility</b>	<b>Address</b>	<b>Phone Number(s)</b>	<b>Contact Person</b>	<b>Personnel</b>
Carilion Stonewall Jackson Hospital		540-458-3300		
Augusta Health Systems		800-932-0262		
Rockbridge, Buena Vista, Lexington Free Clinic		540-464-8700		
Lexington, Rockbridge County Health Department		540-463-3185		
Buena Vista Health Department		540-261-2149		

*Table 8.2 - Hospitals*

**Tab 3 to Emergency Support Function #8  
Emergency MEDEVAC Services**

<b>Provider</b>	<b>Address</b>	<b>Phone Number</b>	<b>Point of Contact</b>
Lifeguard 10	431 McClanahan Street Roanoke, VA	888-377-7628	Carol Gilbert
Med-Flight 3	18377 Lee Highway Abingdon, VA 24211	276-676-5622 423-844-2104 (Flight Tracking)	John Ratliff Virginia State Police
Wings 4	1109 Snyder Street Marion, VA 24354	276-783-2524 276-807-4791 800-946-4701	Jason Hefner
Pegasus	Charlottesville, VA	434-522-1826 434-924-9287	

*Table 8.3 - Medevacs*

## **Tab 4 to Emergency Support Function #8 Virginia Funeral Directors Associations Inc. Mortuary Disaster Plan Organization**

**Mission** – To develop an efficient and effective management response system in mass fatality disaster situations to facilitate the preparation, processing, and release of deceased human remains to the next of kin or family representative.

**Organization** – The Virginia Funeral Directors Association (VFDA) is responsible for the statewide coordination of the mortuary activities in the state. VFDA's Disaster Response Team is comprised of two state coordinators, four regional coordinators, and seven district coordinators. Each district has a response team comprised of members who have completed training in the VFDA-approved program that qualifies them as certified disaster coordinators. The VFDA response teams will provide support in recovery, evacuation, and identification of the remains.

The Office of the Chief Medical Examiner is by law responsible for the deceased. Virginia is divided into four medical examiner districts that include the Northern Virginia District based in Fairfax, the Western District based in Roanoke, the Central District based in Richmond, and the Tidewater District based in Norfolk (Attachment 1). **Rockbridge County, City of Buena Vista, and the City of Lexington are served by the Western District Office of the Chief Medical Examiner.**

**Concept of Operations** – In the event of a mass fatality disaster situation, the Virginia EOC will contact the State Medical Examiner's Office, who will in turn notify the Virginia Funeral Directors Association (VFDA). Once contacted by the State Medical Examiner's Office, the VFDA will activate the Mortuary Response Plan and response teams. The VFDA Response Teams will operate under the direction of the District Medical Examiner of the district in which the incident occurred.

In order to ensure a prompt and professional response, the Virginia Funeral Directors Association maintains a resource manual of needed supplies, equipment, and vehicles. If additional resources are necessary to effectively respond to a disaster, the VFDA Executive Director has emergency purchasing authority up to a specified limit. The VFDA also has a specially equipped disaster trailer to assist the State Medical Examiner's Office and other funeral directors in the state with disaster field response.

## Tab 5 to Emergency Support Function #8 Virginia Medical Examiner Districts

**COMMONWEALTH OF VIRGINIA**  
**DEPARTMENT OF HEALTH**  
OFFICE OF THE CHIEF MEDICAL EXAMINER  
400 East Jackson Street  
Richmond, VA 23219-3694  
(804) 786-3174



### OFFICES OF THE MEDICAL EXAMINER

**Central District (Richmond)**  
400 East Jackson Street  
Richmond, VA 23219-3694  
(804) 786-3174

**Eastern District (Norfolk)**  
830 Southampton Avenue  
Suite 100  
Norfolk, VA 23510  
(757) 683-836

**Northern District (Fairfax)**  
9797 Braddock Road  
Fairfax, VA 22032-1700  
(703) 764-4640

**Western District (Roanoke)**  
6600 Northside High School Rd Suite 100  
Roanoke, VA 24019  
(540) 561-6615