

E. RATES, FEES AND CHARGES

1. Service Charges

Except as specified below, all water and sewer billings are based upon water consumption as recorded by the meter; however where sewer service is offered in an area that does not have water service, the following policy will apply: The minimum bi-monthly charge for sewer service for a residence or business in an area not served by water will be the applicable service charge plus the prevailing rate per 1,000 gallons of sewer service charge for 12,000 gallons. (Example: \$13.56 + (\$7.00x12) = \$97.56)

a. Residential, Apartments, Duplex, Mobile Home Parks, Business, Commercial, Industrial, Institutional, Etc.

- (1) All accounts shall be assessed an availability service charge each billing period based on water meter size as set forth below in addition to water and sewer usage. No billing shall be rendered for less than the availability service charge and the water and sewer usage. Billing for such charge and usage shall be bi-monthly. If service is discontinued or begun before the bi-monthly period ends, the full service charge plus usage charge shall be assessed to the bill.

Meter Size	Water	Sewer
5/8" x 3/4" Meter	\$ 13.60	\$13.56
1" Meter	\$ 31.48	\$ 36.48
1 1/2" Meter	\$ 47.80	\$ 83.36
2" Meter	\$ 76.50	\$ 154.66
3" Meter	\$ 143.44	\$ 298.08
4" Meter	\$211.14	\$ 465.78
Long Hollow	\$40.00	

- (2) **Water usage Per 1,000 gallons:** \$4.14
- Water usage Per 1,000 gallons Long Hollow:** \$8.00

- Sewer usage Per 1,000 gallons:** \$7.00

- (3) If the meter should fail to register for any reason, an estimated bill will be submitted. Such bill will be based on an average of the water consumption shown by three (3) previous consecutive like billing periods.

(4) For fire service metered connections, the customer shall be charged the minimum monthly charge appropriate for the meter size that the customer needs, regardless of whether the bypass meter in the meter unit is larger than that required by the customer. Should the customer's meter size needs change, the minimum monthly charge will be changed to the appropriate amount after customer notification.

b. Account Charge

A \$30.00 charge, per service location, for service or transfer of service, to defray the cost incurred in clerical, bookkeeping and meter reading activities will be assessed against each customer to begin service. A one-time charge will be assessed to landlords and property management firms for each service location.

VDOT is specifically excused from these charges.

c. Returned Check Service Charge

(1) A \$25.00 service charge will be assessed to any customer who issues a check to the Authority that is returned to the Authority by the Bank for any reason.

(2) After a second returned check, the Authority reserves the right to put the customer on a cash or money order basis for one year, or to require a security deposit as it deems appropriate.

2. Other charges (VDOT is specifically excused from these charges)

a. Project Review Charge

Initial review of water and sewer projects plans and specifications by the Authority's review committee will be billed to the developer at cost plus \$100.00. The resubmittal review fee will be \$50.00/review. Such review charges shall include the cost of hydraulic modeling, if appropriate. The revised fee structure shall apply to plans and specifications initially received after the date of adoption of this revised policy.

b. Inspection Charge

An Inspection Charge in the amount of \$25.00 shall be assessed against the owner for each residential sewer connection. The owner must notify the Authority office at least two business days in advance when an inspection is desired.

c. Fire Line Surcharge

A surcharge of \$10.00 shall be levied on residences or businesses with dedicated fire lines. This charge will compensate the Authority for maintenance of such lines and appurtenances.

d. Availability Fees

Availability Fees are capital fees used by the Authority to fund capital expenses or pay down debt. The fees purchase capacity in the water and/or sewer systems and are proportional to potential usage. The “Equivalent Domestic Unit” (EDU) is the base unit and is equal to 200 gallons per day, the estimated average daily usage of a residence. One EDU is the minimum charge for any connection.

Estimated water/sewer usages are shown in the tables at the end of this section.

Periodically, annual average usage will be evaluated, omitting documented leaks. Customers found to be using on average more than the capacity purchased must 1) complete an application and pay the prevailing fees to purchase additional capacity, if available in the system, or 2) curtail usage to purchased levels.

Additional capacity will be sold until 95% of the available capacity is used at normal peak times, excluding holidays or special events.

The Virginia Department of Health’s Waterworks Regulations require that excess capacity be maintained in the system, although that excess capacity is not defined. The Authority defines “available capacity” as: *total system capacity minus 180,000 gallons fire reserve.*

If a business/industrial customer can prove that its maximum daily usage (demand) is *and will remain* less than its purchased capacity, the customer can request a refund of the excess purchased capacity. The refund will be based on the cost per Equivalent Domestic Unit *at the time of purchase.* “Excess purchased capacity” is defined as: *the average daily demand paid for over and above the actual maximum average daily demand.*

The Board reserves the right to request to buy back unused capacity from business/industrial customers at the original purchase price.