

E. RATES, FEES AND CHARGES

1. Service Charges

Except as specified below, all water and sewer billings are based upon water consumption as recorded by the meter; however where sewer service is offered in an area that does not have water service, the following policy will apply: The minimum bi-monthly charge for sewer service for a residence or business in an area not served by water will be the applicable minimum charge plus the prevailing rate per 1,000 gallons of sewer service charge for 12,000 gallons. (Example: \$22.70 + (\$7.52x12) = \$112.94)

- a. Residential, Apartments, Duplex, Mobile Home Parks, Business, Commercial, Industrial, Institutional, Etc.
 - (1) All accounts shall be assessed a minimum charge each billing period based on water meter size as set forth below in addition to water and sewer usage. No billing shall be rendered for less than the minimum charge and the water and sewer usage. Billing for such charge and usage shall be bi-monthly. If service is discontinued or begun before the bi-monthly period ends, the full service charge plus usage charge shall be assessed to the bill.

Meter Size	Water	Sewer
5/8" x 3/4" Meter	\$ 17.20	\$ 22.70
1" Meter	\$ 39.99	\$ 54.28
1 1/2" Meter	\$ 69.65	\$ 95.35
2" Meter	\$111.16	\$ 152.86
3" Meter	\$ 230.20	\$ 317.16
Long Hollow	\$ 40.00*	

* 2,900 gallons included.

- (2) **Water usage Per 1,000 gallons:** \$4.32
- Water usage Per 1,000 gallons Long Hollow:** \$8.00
- Sewer usage Per 1,000 gallons:** \$7.52
- Septage delivered directly to MSA WWTP:**
- Bi-monthly account charge** \$22.70
- Rate per 1,000 gallons** \$71.00

Debt Service Surcharge:

Rate per 1,000 originating inside county \$10.00

Rate per 1,000 originating outside county \$30.00

Sewer Only:

Bi-monthly Minimum Charge for 5/8" x 3/4" meter plus usage based on 12,000 gallons.

(Ex. \$22.70 + \$90.24 = \$112.94)

(3) Extra Service Unit Charge: This charge is assessed on residential subunits, such as apartments, mobile homes, and condos served by a master meter. Water: \$5.56 Sewer: \$6.30

If the meter should fail to register for any reason, an estimated bill will be submitted. Such bill will be based on an average of the water consumption shown by three (3) previous consecutive like billing periods.

For fire service metered connections, the customer shall be charged the minimum monthly charge appropriate for the meter size that the customer needs, regardless of whether the bypass meter in the meter unit is larger than that required by the customer. Should the customer's meter size needs change, the minimum monthly charge will be changed to the appropriate amount after customer notification.

b. Account Charge

A \$30.00 charge, per service location, for service or transfer of service, to defray the cost incurred in clerical, bookkeeping and meter reading activities will be assessed against each customer to begin service. A one-time charge will be assessed to landlords and property management firms for each service location.

VDOT is specifically excused from these charges.

c. Returned Payment Service Charge

(1) A \$25.00 service charge will be assessed to any customer who provides a payment to the Authority that is returned to the Authority by the bank for any reason.

(2) After a second returned item, the Authority reserves the right to put the customer on a cash or money order basis for one year, or to require a security deposit as it deems appropriate.

2. Other charges (VDOT is specifically excused from these charges)

a. Project Review Charge

Initial review of water and sewer projects plans and specifications by the Authority's review committee will be billed to the developer at

cost plus \$100.00. The resubmittal review fee will be cost plus \$50.00/review. Such review charges shall include the cost of hydraulic modeling, if appropriate. The revised fee structure shall apply to plans and specifications initially received after the date of adoption of this revised policy.

b. Inspection Charge

An Inspection Charge in the amount of \$25.00 shall be assessed against the owner for each residential sewer connection. An inspection charge of \$50.00 per unit block will be assessed for each multi-family building for both water and sewer. The owner must notify the Authority office at least two business days in advance when an inspection is desired. See Hook-Up Fees below for more information.

“Unit block” means a single multi-family building. The units in the building may be metered individually, or a master meter may be used for the entire building.

c. Fire Line Surcharge

A surcharge of \$10.00 shall be levied on residences or businesses with dedicated fire lines. This charge will compensate the Authority for maintenance of such lines and appurtenances.

d. Delinquency Fee

This \$55.00 charge is assessed on customers whose delinquent bill is not paid by the due date. It recovers the costs that include, but are not limited to, contacting customers, turning service off and on, and loss of productivity.

e. Availability Fees

Availability Fees are capital fees used by the Authority to fund capital expenses or pay down debt. The fees purchase capacity in the water and/or sewer systems and are relatively proportional to potential usage, as determined by the meter size. The Authority uses the AWWA ratios specified in AWWA Manual M6.

Capacity will be sold until 95% of the available capacity is used at normal peak times, excluding holidays or special events.

The Virginia Department of Health’s Waterworks Regulations require that excess capacity be maintained in the system, although that excess capacity is not defined. The Authority defines “available capacity” as: *total system capacity minus 180,000 gallons fire reserve.*

Charges for connections that are not readily classified in these policies will be determined by the Authority upon written application.

METER SIZE	WATER AVAILABILITY	SEWER AVAILABILITY
5/8" x 3/4" Meter	\$4,000.00	\$4,500.00
1" Meter	10,000.00	\$11,250.00
1.5" Meter	\$20,000.00	\$22,500.00
2" Meter	\$32,000.00	\$36,000.00
3" Meter	\$60,000.00	\$67,500.00
4" Meter	\$120,000.00	\$135,000.00

f. Hook-Up Fees

The Hook-Up fee is the minimum fee to cover the PSA's normal, expected costs for design change review, consultation and/or installation work. If the PSA inspector must spend significantly more time with a contractor because of problems not outside the contractor's control, the developer will be billed the actual cost of the staff's time, after discussion with developer of the problems and potential costs, and allowing developer to correct the problems. Hook-Up fees are applicable to connections of new construction to an existing main.

Where all lines and household connections are constructed by a subdivider or developer the fee is to cover costs for PSA staff inspection and consultation.

Water Hook-Up Fees	
5/8" x 3/4" Meter-PSA installs	\$1,025.00
5/8" x 3/4" Meter-developer installed & materials provided	\$200.00
1" Meter in standard meter box	\$1,125.00
1.5" Meter & larger, in vault – PSA taps main	\$1325.00
1.5" Meter & larger, in vault-contractor taps main	\$400.00

Sewer Hook-Up Fees	
2-4" lines-PSA taps main	\$825.00
2-4" lines-developer installed & materials provided	\$200.00
6" lines & larger-PSA taps main	\$1,025.00
6" lines & larger-developer makes tap & provides materials	\$400.00

Note: The full Hook-Up fee will be charged for connections to projects financed by the Authority. Hook-Up Fees shall cover the direct cost of normal installation of water or sewer service Hook-Up at a customer's property line. If unusual field conditions exist at the customer's property that will cause the estimated cost of making the connection to exceed the published Hook-Up fee, the authority reserves the right to require the property owner to pay the additional cost. If this unusual condition is found to exist, the Authority will provide the owner with a cost estimate to establish a contractual agreement prior to proceeding with the installation of the service. "Unusual field conditions" includes, but is not limited to, road borings, traffic control and excessive rock.

	Water	Sewer
Road Bore	\$400.00 min.	Not available
Open Cut	\$500.00 min.	\$550.00 min.