



Rockbridge County

Public Service Authority

150 SOUTH MAIN STREET, LEXINGTON, VIRGINIA 24450 PHONE: 540.463.4329 FAX: 540.463.3126

July 1, 2020

PSA Update on Operations due to COVID-19

Payments

- While our office is open again, we are strongly encouraging customers to continue to make payments by Automatic bank draft, online, mail or by depositing it in one of the temporary drop boxes.
 - If using the drop box, please place your payment in an envelope labeled PSA.
- If you are unsure of the balance owed or account number, please call us at the number below.
- All checks must include the account number or payment stub and be payable to one of the following:
 - RCPSA
 - Rockbridge PSA
 - Rockbridge County Public Service Authority

Late Fees and Disconnects

- Beginning July 1, 2020 the PSA Board has voted to restore all penalties but continue to suspend disconnections through August 31, 2020.
 - Please continue to make payments as this does not release you from the responsibility of bills that you incur.
 - If you need to set up payment arrangements, give us a call.

Changes in account status

- If you are establishing a new account for a purchased home, rented or leased property, need a new connection, sold property or are moving: Please come upstairs to our office *or* contact the office at the number below and we will advise you of the steps and email you the necessary forms.

Any other questions or concerns, please call 540-463-4329.

The RCPSA is an Equal Opportunity Provider and Employer.